

Express Mail Service (EMS)



Service Overview

EMS is Korea Post's fastest and most reliable international courier service for sending letters, documents, and parcels. It operates through a global network built on Korea Post's trust and reliability.

Target Users

Individuals, businesses, and organizations seeking to send items via EMS

Key Features

- Flat-rate pricing within each destination country:
 - No additional charges for deliveries to remote areas
 - No return fee for returned/undeliverable items
- Simplified export clearance process. No separate customs documents are required.
- Convenient online and mobile application process with real-time tracking, in-person delivery, and recipient signature confirmation.
- Government-backed compensation policy ensures customer protection.

Service Conditions

- Service Coverage: Available in over 100 countries. (EMS Premium covers additional destinations)
- Weight and Size Limits:
 - Maximum weight: 30 kg
 - Size restrictions vary by destination (see the ePOST Shipping Conditions Table for details)
- Shipping Rate: The shipping charge is calculated based on whichever is greater:
 - Actual weight
 - Volumetric weight, calculated as: $\text{Length} \times \text{Width} \times \text{Height} \div 6,000$

* Note: EMS uses a more lenient volumetric weight formula than private couriers ($L \times W \times H \div 5,000$), allowing lower rates for large-volume shipments.

Shipping Rate Table (Excludes service charges, p. 4)	Shipping Rate Calculator (Including all service charges)	Country-specific Shipping Conditions	Permitted and Prohibited Items

EMS Shipping Rate Discount

- **Standard Discount:** A monthly usage-based discount is applied when EMS shipments are made under a service agreement with Korea Post. Volume shipments.

Service Amount (One month KRW 10,000)	>50 -150	>150 -500	>500 -1000	>1,000 -2000	>2,000 -5000	>5,000 -10,000	>10,000 -20,000	>20,000
Discount Rate	4%	6%	8%	10%	12%	14%	16%	18%

- **Special Discount:** Additional volume-based discounts may be available upon consultation with Korea Post.

K-Packet/Registered Small Packets



Service Overview

A specialized international postal service designed for e-commerce shipments, particularly small packets under 2 kg. The service offers cost-effective delivery for low volume and weight items.

Target Users

- Registered Small Packets: Individuals and contract customers
- K-Packet: Contract Customers only

Key Features

- Contract customers can access convenient services including mail pickup, shipment scheduling, and shipping label printing via the dedicated system: biz.epost.go.kr
- Simplified export clearance process. No separate customs documents are required (delivery information and customs declaration (CN22) are combined into a single shipping label).
- K-Packet: High success rate for first delivery attempts, mailbox drop-off, no signature required.
- Registered Small Packets: Signature from recipient required

Service Conditions

- Weight: Up to 2 kg
- Maximum Size: Length up to 60 cm; Length + Width + Height ≤ 90 cm
- Shipping Rate: Charged based on the greater of actual or volumetric weight ($L \times W \times H \div 6,000$)

Shipping Rate Table (excluding service charges, p. 9-10)	Country-specific Shipping Conditions		Permitted and Prohibited Items
	K-Packet	Small Packets	
			

K-Packet/Small Packets Shipping Rate Discounts

- Discounts applied for monthly usage exceeding KRW 500,000 under a service contract with Korea Post.

Service Amount (One month KRW 10,000)	>50 -100	>100 -200	>200 -300	>300 -400	>400 -500	>500 -1000	>1,000 -3000	>3,000 -5000	>5,000 -10,000	>10,000
General Contract Discount	5%	6%	7%	8%	9%	10%	12%	13%	14%	15%
Lump Sum Contract Discount	2%		3%		4%		5%		6%	



우정사업본부

KOREA POST

EMS Premium



Service Overview

EMS Premium is a hybrid international shipping service offered in partnership with a private express courier. While pickup and domestic transport are handled by Korea Post, international shipping and last-mile delivery are conducted by the partner courier.

Target Users

- Individuals, businesses, and organizations seeking to send items via EMS Premium

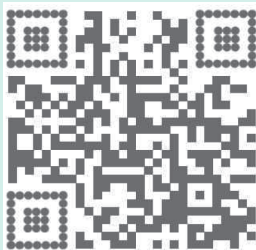
Key Features

- Available to over 200 countries, including destinations not served by standard EMS
- Accepts items exceeding EMS weight limits:
 - Heavy items: 30–70 kg
 - Heavy express shipments: 70–2,000 kg
- List-based commercial customs clearance
- Support service:
 - Free customs clearance assistance
 - Free export declaration issuance
 - Fees apply for recipient-paid charges and sender-paid duties/taxes

Service Conditions

- Shipping Rate: Calculated using the greater of actual or volumetric weight ($L \times W \times H \div 6,000^*$)
- Size Limits:
 - Maximum length: ≤ 274 cm
 - Maximum size (length + girth): $[(L + W) \times 2 + H \text{ (longest side)}] \leq 400$ cm

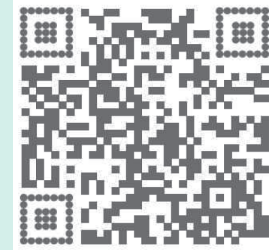
Shipping Rate Table (p. 7)



View Shipping Rate



Country-specific Shipping Conditions



EMS Premium Supplementary Service

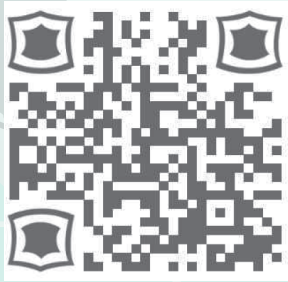
Service Name	Service Targets	Service Description	Service Charge
Heavy Items	Individuals and EMS contract customers	Delivery of heavy items weighing over 30 kg and up to 70 kg	Refer to the Shipping Rate Table
Heavy Cargo	EMS contract customers	Delivery of heavy cargo weighing over 70 kg and up to 2,000 kg	Refer to the Shipping Rate Table
Insurance	Individuals and EMS contract customers	Insurance coverage up to KRW 50,000,000.	Standard fee KRW 2,800 + Additional fee KRW 550 * An additional charge applies for every SDR 65.34 or KRW 114,300 exceeding the insured amount
Export Declaration & Customs Clearance	Individuals and EMS contract customers	Issuance of export declaration and provision of customs clearance service for outgoing mail. Customer must submit the required documents.	Free of charge
Recipient-Paid Charges	Deferred payment contract customers (excluding collection agencies)	The recipient pays the shipping charges in the destination country. Both sender and recipient must provide UPS account numbers.	Free of charge
Sender-Paid Duties/Taxes	Deferred payment contract customers (excluding collection agencies)	The sender is responsible for all destination country charges, including customs duties and value-added tax (VAT).	KRW 25,000

Heavy-duty Express Service

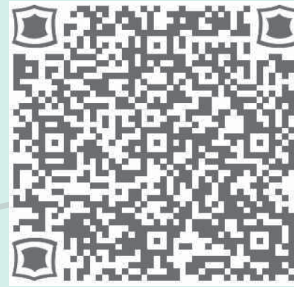
A door-to-door expedited delivery service for palletized shipments exceeding 70 kg, provided in partnership with international couriers.



Rate Table and Country-specific Shipping Conditions (p.8)



Size Restrictions



Prohibited Items

Item Category	Descriptions
Alcohol	Alcoholic beverages, perfumes, and skin care products containing alcohol are prohibited.
Food/Medicinal Products	For medicinal products, customs clearance requirements must be verified with the destination country. A prescription in English may be required.
Tobacco	Includes electronic cigarettes.
Ammunition	Includes explosive items such as gunpowder and bullets.
Small Firearms and Weapons	Includes real and toy firearms.
Dry Ice	Classified as hazardous materials.
Unprocessed Animal Products	Includes products from cattle, goats, sheep, and pigs Also includes ivory and ivory products, furs, etc.
Flammable Products/Generators	Includes methanol, acetone, nail polish, candles, matches, etc.
Knives	Prohibited: weapon-type knives and switchblades. Allowed: kitchen knives, utility knives, and pocket knives.
Dangerous Goods	Includes gases, radioactive materials, fire extinguishers, and sprays.
Items Difficult to Appraise	Includes coins, currency, stamps, securities, money orders, unset gemstones, and industrial diamonds.
Cash and Negotiable Instruments	Includes high-value stamps and financial securities.
Human and Animal Remains	Includes ashes and all types of human and animal remains.
Live Plants and Animals	Includes seeds, vegetables, and live organisms.
Special Items	Includes artworks, antiques, jewelry, gold, silver, and other valuables.
Carnet Items	Items for overseas fairs or exhibitions that require Carnet-based customs clearance.
Gemstones and Jewelry	All types of gemstones and jewelry are prohibited.
Magnets	Only 1-2 refrigerator magnets are allowed per shipment.
Pornographic Materials	Prohibited.

EMS Premium Customer Service (Call 1588-5027)

For service inquiries, shipment tracking, customer complaints, damage compensation, and country-specific shipping conditions